THE CITY AND COUNTY OF CARDIFF, COUNTY BOROUGH COUNCILS OF BRIDGEND, CAERPHILLY, MERTHYR TYDFIL, RHONDDA CYNON TAFF AND THE VALE OF GLAMORGAN

#### **COMMITTEE**

THE GLAMORGAN ARCHIVES
JOINT COMMITTEE
20 JULY 2012

REPORT OF: THE GLAMORGAN

**ARCHIVIST** 

| PART 1 | AGENDA ITEM NO 7    |
|--------|---------------------|
| Anr    | nual Plan 2011-2012 |

#### 1. PURPOSE OF REPORT

This report updates members on the achievement of targets set out in the Annual Plan for 2011-2012.

#### 2. BACKGROUND

Progress towards targets in the annual plan is reported to each meeting of the Joint Committee. This is an end of year report on success in achieving planned targets.

#### 3. PROGRESS AT 31 MARCH 2012

Progress has been made in all key objectives. On-line access to the electronic catalogue has not been achieved but has been moved forward. Meanwhile the CALM database is close to completion. Snagging on the building has been completed and the retention sum paid. Systems and procedures have been adapted to the new environment and staff trained appropriately. Targets for accessioning are proving difficult to achieve; reasons will be explored in the coming year. Marketing conservation services has also been a problem but a way forward has been identified and will be implemented in the new year's plan.

#### 4. LEGAL IMPLICATIONS

The Glamorgan Archivist is appointed by the Committee to manage the joint archives service on behalf of the Committee; to exercise the duties powers and functions of the parties under the enactments agreements and instruments set out in the Joint Archives Committee agreement dated 11 April 2006; to comply with national standards for archive keeping; to satisfy the requirements of the National Assembly for Wales with regard to archive

services; to provide the services agreed by the parties; and to develop such additional services as may be appropriate.

The Glamorgan Archivist acts at all time under the direction and supervision of the Committee and the quarterly reports of the Glamorgan Archivist to the Committee enable the Committee to discharge its duty to provide maintain and develop a joint archives service for the parties.

#### 5. FINANCIAL IMPLICATIONS

There are no direct financial implications arising from this report.

#### 6. SUMMARY

The plan has been a useful tool in identifying and redeploying available resources. As in previous years, targets have tended to fail through circumstances outside internal control as staff contribute to regular monitoring of the plan and are aware of and have agreed their targets. This year has been particularly challenging as staff have had to absorb the results of the Job Evaluation exercise and take time to prepare, discuss and submit appeals. It is a tribute to their total commitment that this has been managed with minimum impact on services and targets.

#### 7. RECOMMENDATION

Members are asked to note the progress made towards key objectives in the plan.

Susan Edwards Glamorgan Archivist 31 May 2012



# Serving the authorities of Bridgend, Caerphilly, Cardiff, Merthyr Tydfil, Rhondda Cynon Taff and the Vale of Glamorgan

#### **Statement of Purpose**

Glamorgan Archives collects preserves and makes accessible documents relating to the geographical area it serves, as detailed in its collecting policy, and maintains the corporate memory of its constituent authorities.

#### **Aims**

- A. To ensure effective management of resources
- B. To enhance the Collection
- C. To promote access to the Collection

## Key Objectives 2010-2015

The annual plan for the next four years will consolidate and further develop levels of service, evaluate current standards and procedures and determine and implement necessary improvements, and ensure that all members of staff and volunteers are fully competent to contribute to a successful outcome.

## Annual Plan April 2011 – March 2012

| Ob   | jective  | Remarks  |
|------|--|--|
| Α. Ι | Resources  | SE   |
| A1.  | Staff establishment  |  |
| Tas  | ks   |  |
| i.   | Maintain appropriate levels of staff                                 | Staffing levels have been maintained   |
| ii.  | Complete transfer to CCC contracts and terms and conditions          | Target achieved  |
| iii. | Integrate National Occupational Standards with competency frameworks | Archivist and Records Assistants NOS completed and leadership and management behaviours explored |
| iv.  | Revise volunteer policy and associated documentation                 | Target achieved  |
| A2.  | Staff development  |  |
| Tas  | ks   |  |
| i.   | Complete training in CCC systems and procedures                      | Training was provided and completed and is continually   |
| ii.  | Complete training in building and operational procedures             | reviewed and updated.  |
| iii. | Explore service culture  |  |
| iv.  | Maintain liP recognition   |  |

| A3. Budget |   |  |
|------------|---|--|
| Task       | rs  |  |
| i.         | Manage to best advantage  | Targets have been largely achieved. Income generation opportunities are being developed while partnerships are           |
| ii.        | Develop existing paid services and explore income opportunities | enhancing service delivery with minimum demand on  |
| iii.       | Identify sources for grant aid and partnerships                 | resources. Planning for digital records receipt has become an all-Wales issue and staff are contributing to and learning |
| iv.        | Contribute to national strategy for digital preservation        | from the national project.   |
| V.         | Review fees and charges   |  |
| A4.        | Building  |  |
| Task       | rs  |  |
| i.         | Complete snagging and pay retention sum                         | Target achieved although decoration remains to be finalised and major public events have been elusive.                   |
| ii.        | Maintain and develop building systems                           | ilitalised and major public events have been elusive.  |
| iii.       | Complete fit out and decoration                                 |  |
| iv.        | Investigate options for major public events                     |  |
| V.         | Review use of space   |  |

| В. 1 | he Collection   | САН  |
|------|---|--|
| B1.  | Conservation  |  |
| Tasi | ks  |  |
| i.   | Revise policies, strategies and procedures                        | Procedures and strategies have been revised, policies are under review |
| ii.  | Identify eligible areas for grant applications                    | Target achieved  |
| iii. | Promote conservation services and develop client list             | No progress  |
| iv.  | Manage repositories environment and storage issues                | Target achieved  |
| V.   | Carry out PAS and prepare plan based on findings                  | Target achieved although final report not received yet                 |
| vi.  | Explore potential income generation strategies                    | No progress  |
| vii. | Continue to implement packaging programme and conservation plan   | Target achieved  |
| E    | 32. Cataloguing   |  |
| Tasi | ks  |  |
| i.   | Review current policies, strategies and procedures                | Plans initiated and continuing   |
| ii.  | Identify collections eligible for grant aid                       | Target achieved  |
| iii. | Continue to meet target times for accessioning                    | 61% met target of 10 working day turnaround                            |
| iv.  | Contribute to strategy for electronic records preservation        | Target achieved  |
| V.   | Complete CALM database  | Close to completion  |
| vi.  | Promote the service and actively engage with potential depositors | Plans initiated and continuing   |

| C. / | Access   | RhP   |
|------|--|---|
| C1.  | Individual use on-site   |   |
| Tas  | ks   |   |
| i.   | Continue to provide appropriate service                            | Targets achieved                                      |
| ii.  | Develop training sessions for users                                |   |
| iii. | Monitor facilities and services to identify potential improvements |   |
| iv.  | Review fees and charges  |   |
| C2.  | Group use on-site  |   |
| Tas  | ks   |   |
| i.   | Continue to provide appropriate service                            | Targets achieved                                      |
| ii.  | Develop additional sessions for groups                             |   |
| iii. | Monitor service to identify improvements                           |   |
| С3.  | External events  |   |
| Tas  | ks   |   |
| i.   | Establish criteria for involvement                                 | Target achieved                                       |
| ii.  | Identify and order equipment and promotional materials             | Issues with procurement delayed achievement of target |

| C4. F                   | Remote enquiries                              |  |
|-------------------------|---|--|
| Tasks                   |   |  |
| i.                      | Continue to meet target response times        | Targets achieved                       |
| ii.                     | Review post book options                      |  |
| iii.                    | Explore options for filing enquiries          |  |
| C5. Website development |   |  |
| Tasks                   |   |  |
| i.                      | Review and upgrade website                    | Target achieved                        |
| ii.                     | Develop remote access to electronic catalogue | Initiated and will be achieved shortly |

#### **LOCAL GOVERNMENT ACT 1972**

## As amended by the

## **Local Government (Access to Information) Act 1985**

## **GLAMORGAN ARCHIVES JOINT COMMITTEE**

22 June 2012

#### REPORT OF THE GLAMORGAN ARCHIVIST

## Agenda Item:

Annual Plan update 2011-12

## **Background Papers:**

Freestanding Item

Officer to Contact: Susan Edwards – 029 2087 2202